

## Mission statement

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We have set ourselves the task of gaining and maintaining a leading position as an innovative tool manufacturer and problem-solver in production optimisation. Our main target group comprises companies – irrespective of size and sector – who are active in workpiece machining.

Our product solutions are intended to help our customers streamline their part production and optimise their production processes.

### **We maintain long-term collaborative partnerships**

Cooperation based on fairness and mutual trust is extremely important to us in all areas, be it with customers, sales partners, suppliers or employees. We strive to achieve a balance between give and take, and we comply with laws and standards.

This demands integrity, which we offer to all our partners and also expect in return. The aim of our activities is to achieve a win-win situation.

### **The customer's issue is our primary focus**

During our sales and consultancy activities, our primary focus always lies on the customer's problem or issue. However, in doing so we always concentrate on our fields of competence, in which we have gained expert status.

We work on improving our knowledge and our product solutions daily, in order to permanently enhance their benefits for our customers.

### **Work means fun and daily challenges**

We work as a team, in which each individual recognises their area of competence and responsibility. We enjoy our work and take pleasure in the results. We see problems as challenges, which we overcome with a positive attitude.

With trust in the individual skills of every individual, we are convinced that no goal is beyond our reach.

Urs Schiltknecht

Owner and Managing Director